

## **Complaints Process**

The Presbyterian Church offers a confidential complaints process.

The Kaimai Presbytery has appointed the following people to independently advise anyone who wishes to enquire about the process and options available. They can assist and support anyone wanting to make a complaint about a minister, office bearer or church member.

Rev Sharon Ross Ensor Hamilton Phone: 027 810 4358 Email: sharon.rossensor@gmail.com

Mr Peter and Mrs Lyn Lander 45 Henderson St, Whakatane 3120 Phone: 07 308 9233 Email: landerpl99@gmail.com

For further information on the complaints process please see our website: www.presbyterian.org.nz or phone the Complaints Officer on 0800 424 872.